



PAY DASHBOARD

Case Study

Retaining clients through
employee engagement

"PayDashboard helped me realise I was
owed nearly **£4,000** in overpaid tax"

FACT: 3 million UK workers are on
the wrong tax code...

That's **1 in 10** of the working
population!

Claire's Story



"3 million people are on the wrong tax code and could be missing out on money."

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I've never checked my tax code before, I didn't see the need. I only have one job, and I don't submit any tax returns, so I just assumed that my employer was deducting the correct amount of tax and the money that ended up in my bank account each month was right.

Then I read an article on [PayDashboard](#) telling me that '3 million people are on the wrong tax code and could be missing out on money'. So off I went to check my payslip and there it was - BR -or Basic Rate. A tax code I had just learned was very wrong.

So, I called the tax office and it looked like they'd mistakenly had me down for working two jobs for the past two years.

They amended their paperwork, sent out a new tax code to my employer and I received a cheque for three and a half thousand in the post that month!

"I received a cheque for three and a half thousand in the post that month!"

And because I was being over-taxed, I also ended up getting £150 more in my pay slip each month too. A very welcome surprise for me - it's like I've given myself a pay rise!

I would never have realised any of this if my employer hadn't switched to PayDashboard.

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The Background

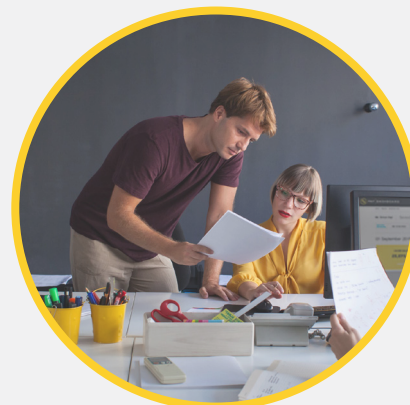


Claire's employer had no idea about her financial situation. They outsourced their payroll, so why would they? And their accounting firm only knew Claire as a payroll number, they had no way of knowing she didn't actually have a second job.

"It was down to Claire to work it out, and she'd gone nearly two years without querying it."



Neither Claire's employer nor their accounting firm would have been able to pick up on this error - it was down to Claire to work it out, and she'd gone nearly two years without querying it...who knows how much longer long she would have been on the wrong code if she hadn't been alerted by [PayDashboard](#).



"Who knows how much longer she would have been on the wrong code if she hadn't been alerted by PayDashboard."

The Result

Claire is so grateful to her employer for helping to increase her net pay. She credits them for giving her this information and she's told all her colleagues to check their own tax codes too. They now feel that their employer is looking out for their financial wellbeing.

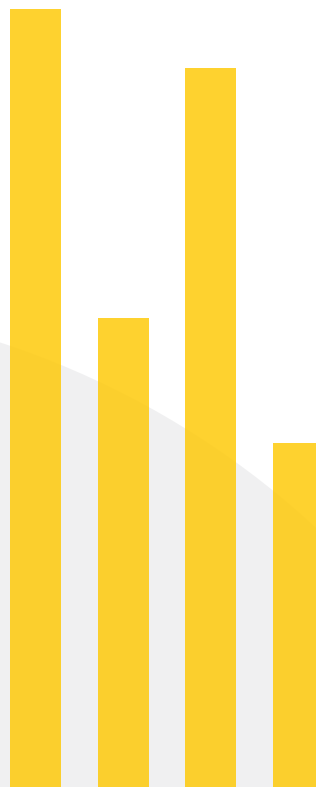
"Claire's employer is delighted too."

His employee's net pay has been increased at no cost to him and staff morale in the office has really increased since Claire's good news got around. He's grateful to his accounting firm for introducing him to [PayDashboard](#), and to the practice Partner and the payroll department for this great outcome.

And the cost to the accounting firm for this gain? Nothing. In fact they made a £9 margin on the [PayDashboard](#) monthly fee.

The best part is there's no chance Claire's employer would even consider taking his business to another accounting firm after a result like that. The accounting firm have retained a valuable client and built a stronger relationship with them too.

"...the cost to the accounting firm for this gain? Nothing. In fact they made a £9 margin on the PayDashboard monthly fee."



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"The accounting firm have retained a valuable client."
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The Process



Payroll Bureaus and Accountants



Upload their data to PayDashboard
via a secure online portal



Your clients digital payslips are created
automatically. Employees can login to
see their payslips and we'll send them an
email to let them know that their payslip is
waiting for them

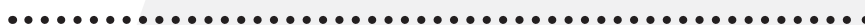
[PayDashboard](#) is a truly
independent interactive
payslip platform for
employees, employers,
professional advisors
and partners.

***'An independent,
interactive payslip
platform'***

Our primary goal is to
bring insight, guidance
and education which will
enable employees and
employers alike to optimise
their remuneration process.

The end result we deliver
is more net pay for the
employee at no net cost
to the employer.

Find out more:



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